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# ***ANNUAL REPORT***

OF

CTC Telecom, Inc.

**NAME**

PO Box 69, 130 Superior Street  
Cambridge, Idaho 83610

**ADDRESS**

IDAHO PUBLIC  
UTILITIES COMMISSION

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TO THE

**IDAHO PUBLIC**

**UTILITIES COMMISSION**

FOR THE

YEAR ENDED 2021

**ANNUAL REPORT OF SMALL TELEPHONE COMPANIES TO  
THE IDAHO PUBLIC UTILITIES COMMISSION  
FOR THE YEAR ENDING DECEMBER 31, 2021**

**COMPANY INFORMATION**

Exact name of utility: CTC Telecom, Inc.  
 Address of principal office: P.O. Box 69, 130 Superior St., Cambridge, ID 83610  
 Telephone Number Area Code (208) 257-3314 Email address: rwiggins@ctctele.com  
 Cities or towns served: Hidden Springs and Boise

Name and title of officer having custody of the general corporate books of account: \_\_\_\_\_  
Richard Wiggins, President

Address of office where corporate books are kept and phone number: \_\_\_\_\_  
P.O. Box 69, 130 Superior St., Cambridge, ID 83610, (208) 257-3314

Organized under the laws of the State of: Idaho

Date of organization: 17-Feb-98

Form of organization (proprietorship, association, corporation): Corporation

If a Subchapter S Corporation, please specify: \_\_\_\_\_

Name and address of controlling company, if any: Cambridge Telephone Company, Inc.

P.O. Box 69, 130 Superior St., Cambridge, ID 83610

Names of affiliated companies. Give address and description of business: Cambridge Telephone Company, Inc.

P.O. Box 69, 130 Superior St., Cambridge, ID 83610-Telecommunications Service;

CTC Properties, LLC - Property management company

**OFFICERS**

Report below the title, name and office address of each general officer of the utility at the end of the year. If there were any changes during the year, show the name, title, and address of the previous officer and the date of change.

<b>Title</b>	<b>Name</b>	<b>Address</b>
President	Richard Wiggins	1745 Fairview Ave., Weiser, ID 83672
Vice President	Kermit Wiggins	P.O. Box 69, Cambridge, ID 83610
Secretary	Kristie Kanady	P.O. Box 353, Cambridge, ID 83610
Treasurer	Joana Wiggins	P.O. Box 69, Cambridge, ID 83610

**DIRECTORS**

List the name of each person who was a member of the Board of Directors at any given time during the year: (Fees related to meetings only.)

<b>Name and Address</b>	<b>Term Expired or Current Term Will Expire</b>	<b>Meetings Attended This year</b>	<b>Fees Paid During Year</b>
Richard Wiggins P.O. Box 69, Cambridge, ID 83610	Indefinite	1	None
Kermit Wiggins P.O. Box 69, Cambridge, ID 83610	Indefinite	1	None
Kristie Kanady P.O. Box 353, Cambridge, ID 83610	Indefinite	1	None
Joana Wiggins P.O. Box 69, Cambridge, ID 83610	Indefinite	1	None
Name of Chairman of the Board:		Richard Wiggins	
Name of Secretary (or Clerk) of Board:		Kristie Kanady	
Number of Meetings of the Board during the year:		1	

**MANAGERS**

List the name of each person who performed management duties for the Company during the year, and the total wages and bonuses paid to those persons: (Do not include Director fees in these amounts.)

<b>Name</b>	<b>Title</b>	<b>Wages and Bonuses Paid</b>

**NOTES TO THE FINANCIAL STATEMENTS**

Please provide important information such as changes in accounting or depreciation practices, extensions or additions to the system; disposal of any substantial portion of the property of the utility; reorganization, mergers, or consolidations with other companies; leases executed; other contracts or agreements entered into; changes made in articles of incorporation or amendments; the occurrence of contingency losses or gains.

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1 In 1998, CTC Telecom, Inc., (CTC) a wholly-owned subsidiary of Cambridge Telephone Company Inc. was incorporated, with an initial investment of \$100,000. CTC operates as a Competitive Local Exchange Carrier in the state of Idaho. Construction of plant facilities was complete in 1999 and began providing services on September 1, 1999. PCS wireless facilities were completed and service initiated in September, 2001. Additional paid-in capital of \$2,900,000 was invested by Cambridge Telephone Company, Inc. through December 31, 2019.

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2 In 2020, CTC acquired Wilderness Wireless. The purchase was funded through an additional investment from their parent company. This acquisition included certain operations in Oregon and this report reflects Oregon operations.

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3 The Company has annual operating lease payments of \$12,900.

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4 Company made significant investment in property in the Boise area and anticipates significant investments in future years as well.

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5 In 2020, Company made an investment in CTC Properties, LLC. The company owns 52% of CTC Properties, LLC and the amount is shown as investment in affiliated companies on the balance sheet.

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**BALANCE SHEET**  
**Assets and Other Debits**

Title of Account	Balance Beginning of Year	Balance at End of Year	Increase or (Decrease)
<b>Current Assets</b>			
1120 Cash and Equivalents			
1130 Cash	166,494	204,338	37,844
1140 Special Cash Deposits		0	-
1150 Working Cash Advances		0	-
1160 Temporary Investments		0	-
1180 Telecommunications Accts. Receivable	376,949	444,328	67,379
1181 Accts. Rec. Allow. -Telecommunications		0	-
1190 Other Accounts Receivable	51,212	27,143	(24,069)
1191 Accounts Receivable Allow. - Other		0	-
1200 Notes Receivable	36,231	36,231	0
1201 Notes Receivable Allowance		0	-
1210 Interest & Dividends Receivable		0	-
1220 Material and Supplies	457,898	0	(457,898)
1280 Prepayments		0	-
1290 Prepaid Rents	500	0	(500)
1300 Prepaid Taxes		0	-
1310 Prepaid Insurance		0	-
1320 Prepaid Directory Expenses		2,868	2,868
1330 Other Prepayments	86,841	61,574	(25,267)
1350 Other Current Assets		0	-
<b>Noncurrent Assets</b>			
1401 Investment in Affiliated Companies	329,316	0	(329,316)
1402 Investment in Nonaffiliated Companies	20,975	341,729	320,754
1406 Nonregulated Investments		0	-
1407 Unamortized Debt Issuance Expense		0	-
1408 Sinking Funds		0	-
1410 Other Noncurrent Assets	268,358	80,121	(188,237)
1438 Deferred Maintenance & Retirements		0	-
1439 Deferred Charges	7,900	7,900	-
1500 Other Jurisdiction Assets - Net		0	-
<b>Property, Plant and Equipment</b>			
2001 Telecommunications Plants in Service	10,223,584	13,195,945	2,972,361
2002 Prop. Held for Future Telecom. Use		0	-
2003 Telecom. Plant under Constr. - Short Term	1,053,307	2,031,865	978,558
2004 Telecom. Plant under Constr. - Long Term		0	-
2005 Telecom. Plant Adjustment		0	-
2006 Nonoperating Plant		0	-
2007 Goodwill	628,333	476,667	(151,666)
<b>Depreciation and Amortization Accounts</b>			
3100 Accumulated Depreciated	4,231,237	5,010,776	779,539
3200 Accum. Depre. - Held for Future Use			-
3300 Accumulated Depreciation - Nonoperating			-
3400 Accumulated Amortization - Tangible			-
3410 Accum. Amort. - Capitalized Leases			-
3420 Accum. Amort. - Leasehold Improvements			-
3500 Accumulated Amortization - Intangible			-
3600 Accumulated Amortization - Other			-
<b>TOTAL ASSETS</b>	<b>9,476,661</b>	<b>11,899,932</b>	<b>2,423,271</b>

**BALANCE SHEET**  
**Liabilities & Stockholders' Equity**

Title of Account	Balance Beginning of Year	Balance at End of Year	Increase or (Decrease)
<b>Current Liabilities</b>			
4010 Accounts Payable	710,970	821,957	110,987
4020 Notes Payable	-	-	-
4030 Advance Billings and Payments	312,414	323,416	11,002
4040 Customer Deposits	-	-	-
4050 Current Maturities - Long -Term Debt	-	-	-
4060 Current Maturities - Capital leases	-	-	-
4070 Income Taxes - Accrued	-	21,500	21,500
4080 Other Taxes - Accrued	14,684	18,200	3,516
4100 Net Current Defer. Oper. Income Taxes	-	-	-
4110 Net Current Defer. Nonoper. Income Taxes	-	-	-
4120 Other Accrued Liabilities	-	-	-
4130 Other Current Liabilities	-	-	-
<b>Long-Term Debt</b>			
4210 Funded Debt	-	-	-
4220 Premium on Long-Term Debt	-	-	-
4230 Discount on Long-Term Debt	-	-	-
4240 Reacquired Debt	-	-	-
4250 Obligations Under Capital Leases	-	-	-
4260 Advances from Affiliated Companies	-	-	-
4270 Other Long-Term Debt	-	-	-
<b>Other Liabilities &amp; Deferred Credits</b>			
4310 Other Long-Term Liabilities	-	-	-
4320 Unamort. Oper. Invest. Tax Credits - Net	-	-	-
4330 Unamort. Nonoper. Invest. Tax Credits - Net	-	-	-
4340 Net Noncurrent Defer. Oper. Income Taxes	1,054,207	1,362,534	308,327
4350 Net Noncur. Defer. Nonoper. Income Taxes	-	-	-
4360 Other Deferred Credits	-	-	-
4370 Other Juris. Liab. & Def. Credits - Net	-	-	-
<b>Stockholders' Equity</b>			
4510 Capital Stock	100,000	100,000	-
4520 Additional Paid-In Capital	6,900,000	8,900,000	2,000,000
4530 Treasury Stock	-	-	-
4540 Other Capital	-	-	-
4550 Retained Earnings	384,386	352,325	(32,061)
<b>TOTAL LIAB. &amp; OTHER CREDITS</b>	<b>9,476,661</b>	<b>11,899,932</b>	<b>2,423,271</b>

ANALYSIS OF TELECOMMUNICATIONS PLANT IN SERVICE  
TOTAL Company Basis

	Balance Beginning of Year	Additions During year	Plant Retired or Sold	Transfers and Adjustments	Balance End of Year
<b>Analysis of Telecommunications Plant in Service</b>					
2111 Land	57,586				57,586
2112 Motor Vehicles	260,644	21,759	(9,600)		272,803
2113 Aircraft	-				-
2114 Special Purpose Vehicles	-				-
2115 Garage Work Equipment	-				-
2116 Other Work Equipment	-				-
2121 Buildings and Towers	531,925	4,473			536,398
2122 Furniture	42,586	97,266			139,852
2123 Office Equipment	-				-
2124 General Purpose Computers	57,428	16,467	-		73,895
2211 Analog Electronic Switching	-				-
2212 Digital Electronic Switching	574,633	39,102			613,735
2215 Electro-Mechanical Switching	-				-
2220 Operator Systems	-				-
2231 Radio Systems	494,362	-			494,362
2232 Circuit Equipment	1,683,703	1,392,180	-		3,075,883
2311 Station Apparatus	-				-
2321 Customer Premises Wiring	-				-
2341 Large Private Branch Exchanges	-				-
2351 Public Telephone Terminal Equipment	-				-
2362 Other Terminal Equipment	-				-
2411 Poles	-				-
2421 Aerial Cable	-				-
2422 Underground Cable	-				-
2423 Buried Cable	5,766,579	2,051,486	-		7,818,065
2424 Submarine Cable	-				-
2426 Intrabuilding Network Cable	-				-
2431 Aerial Wire	-				-
2441 Conduit Systems	13,365				13,365
2681 Capital Leases	-				-
2682 Leasehold Improvements	-				-
2690 Intangibles	100,000	-	-		100,000
<b>TOTAL PLANT ACCOUNTS</b>	<b>10,223,584</b>	<b>3,622,735</b>	<b>(9,600)</b>	<b>-</b>	<b>13,195,945</b>

These financial statements have not been subjected to an audit, review or compilation engagement, and no assurance is provided for them.

**ANALYSIS OF TELECOMMUNICATIONS PLANT ACCOUNTS**  
IDAHO Operations Only

	Balance Beginning of Year	Additions During Year	Plant Retired or Sold	Transfers and Adjustments	Balance End of Year
<b>Analysis of Telecommunications Plant in Service</b>					
2111 Land	57,586				57,586
2112 Motor Vehicles	260,644	21,759	(9,600)		272,803
2113 Aircraft	-				-
2114 Special Purpose Vehicles	-				-
2115 Garage Work Equipment	-				-
2116 Other Work Equipment	-				-
2121 Buildings and Towers	479,042	57,356			536,398
2122 Furniture	42,586	97,266			139,852
2123 Office Equipment	-				-
2124 General Purpose Computers	57,428	16,467			73,895
2211 Analog Electronic Switching	-				-
2212 Digital Electronic Switching	574,633	39,102			613,735
2215 Electro-Mechanical Switching	-				-
2220 Operator Systems	-				-
2231 Radio Systems	-				-
2232 Circuit Equipment	2,862,443				2,862,443
2311 Station Apparatus	-				-
2321 Customer Premises Wiring	-				-
2341 Large Private Branch Exchanges	-				-
2351 Public Telephone Terminal Equipment	-				-
2362 Other Terminal Equipment	-				-
2411 Poles	-				-
2421 Aerial Cable	-				-
2422 Underground Cable	-				-
2423 Buried Cable	5,766,579	2,051,486			7,818,065
2424 Submarine Cable	-				-
2426 Intrabuilding Network Cable	-				-
2431 Aerial Wire	-				-
2441 Conduit Systems	13,365				13,365
2681 Capital Leases	-				-
2682 Leasehold Improvements	-	43,605			43,605
2690 Intangibles	56,395				56,395
<b>TOTAL PLANT ACCOUNTS</b>	<b>10,170,701</b>	<b>2,327,042</b>	<b>(9,600)</b>	<b>-</b>	<b>12,488,143</b>

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**ANALYSIS OF ENTRIES IN ACCUMULATED DEPRECIATION**  
Account 3100

	TOTAL Company Basis		Credits	Retirements	Balance
	Balance	Depreciation	During	and	End
	Beginning	Rate*	Year	Adjustments	of Year
	of Year				
<b>Analysis of Entries in Accumulated Depreciation</b>					
2112 Motor Vehicles	125,836	20.00%	26,467	-	152,303
2113 Aircraft	-				-
2114 Special Purpose Vehicles	-				-
2115 Garage Work Equipment	-				-
2116 Other Work Equipment	-				-
2121 Buildings and Towers	321,661	3.00, 5.00%	23,870	-	345,531
2122 Furniture	10,415	12.50%	12,413	-	22,828
2123 Office Equipment	-				-
2124 General Purpose Computers	14,450	20.00%	12,447		26,897
2211 Analog Electronic Switching	-				-
2212 Digital Electronic Switching	574,631	12.00%		(212,416)	362,215
2215 Electro-Mechanical Switching	-				-
2220 Operator Systems	-				-
2231 Radio Systems	-				-
2232 Circuit Equipment	959,442	9.00, 12.50%	691,860		1,651,302
2311 Station Apparatus	-				-
2321 Customer Premises Wiring	-				-
2341 Large Private Branch Exchanges	-				-
2351 Public Telephone Terminal Equipment	-				-
2362 Other Terminal Equipment	-				-
2411 Poles	-				-
2421 Aerial Cable	-				-
2422 Underground Cable	-				-
2423 Buried Cable	2,167,908	5.00, 6.5%	268,429		2,436,337
2424 Submarine Cable	-				-
2426 Intrabuilding Network Cable	-				-
2431 Aerial Wire	-				-
1410 Internet	43,529	33.33%			43,529
2441 Conduit Systems	13,365	6.50%			13,365
<b>TOTAL</b>	<b>4,231,237</b>		<b>1,035,484</b>	<b>(212,416)</b>	<b>5,054,305</b>

\*Please list individual depreciation rate for each account.

**ANALYSIS OF ENTRIES IN ACCUMULATED DEPRECIATION**  
Account 3100

**IDAHO Operations Only**

	Balance Beginning of Year	Depreciation Rate*	Credits During Year	Retirements and Adjustments	Balance End of Year
<b>Analysis of Entries in Accumulated Depreciation</b>					
2112 Motor Vehicles	125,836	20.00%	26,467	-	152,303
2113 Aircraft	-				-
2114 Special Purpose Vehicles	-				-
2115 Garage Work Equipment	-				-
2116 Other Work Equipment	-				-
2121 Buildings	321,662	3.00, 5.00%	23,870	-	345,532
2122 Furniture	10,414	12.50%	12,413	-	22,827
2123 Office Equipment	-				-
2124 General Purpose Computers	14,450	20.00%	12,447		26,897
2211 Analog Electronic Switching	-				-
2212 Digital Electronic Switching	574,631	12.00%		(212,416)	362,215
2215 Electro-Mechanical Switching	-				-
2220 Operator Systems	-				-
2231 Radio Systems	-				-
2232 Circuit Equipment	959,442	9.00, 12.50%	691,860		1,651,302
2311 Station Apparatus	-				-
2321 Customer Premises Wiring	-				-
2341 Large Private Branch Exchanges	-				-
2351 Public Telephone Terminal Equipment	-				-
2362 Other Terminal Equipment	-				-
2411 Poles	-				-
2421 Aerial Cable	-				-
2422 Underground Cable	-				-
2423 Buried Cable	2,167,908	5.00, 6.5%	268,429		2,436,337
2424 Submarine Cable	-				-
2426 Intra-building Network Cable	-				-
2431 Aerial Wire	43,529	33.33%	(43,529)		-
2441 Conduit Systems	13,365	6.50%			13,365
<b>TOTAL</b>	<b>4,231,237</b>		<b>991,955</b>	<b>(212,416)</b>	<b>5,010,776</b>

\*Please list individual depreciation rate for each account.

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**INVESTMENTS**

Report below the investments in Accounts 1401, 1402 and 1406. Identify each investment as to the account in which included. Minor amounts in Account 1406 may be grouped by classes.

<u>Description</u>	<u>Date Acquired</u>	<u>Book Cost of Investments Disposed of This year</u>	<u>Book Cost of Investments Held at End of Year</u>
RINA	7/8/1905		11,500
CTC Properties	2020		330,229
<b>Totals</b>			341,729

**RECEIVABLES**

Itemize amounts show in Accounts 1180, 1190 and 1200. For notes receivable list each note separately and include the maturity date and interest rate. Minor amounts in Account 1210 may be combined.

<u>Name of Company</u>	<u>Amount at End of Year</u>	
	<u>Notes Receivable</u>	<u>Accounts Receivable</u>
Customer accounts receivable		444,328
Interexchange carriers		26,907
Notes Receivable - CTC Properties		36,231
<b>Totals</b>		507,466

**NOTES PAYABLE**

For Notes Payable, list each note separately and include the maturity date and interest rate.

<u>Name of Creditor</u>	<u>Date of Note</u>	<u>Interest Rate</u>	<u>Due Date</u>	<u>Face Amount</u>
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
<b>Totals</b>	_____	_____	_____	_____

**ACCOUNTS PAYABLE**

Report below all Accounts Payable amounting to more than \$100.00

<u>Name of Creditor</u>	<u>Amount</u>
Use & Sales Tax	1,817
USF	147
Cambridge Telephone	609,230
BKD	1,980
Calix	1,750
Idaho Power	1,588
Idaho State Insurance Fund	1,734
Telispire	14,576
USAC	13,149
Other Miscellaneous	6,553
3C	19,837
Autosort	1,140
Averistar	2,500
Bandwidth	2,255
Bankcard Center	10,735
Centurylink	1,613
Das-Co of Idaho	51,992
Day Wireless	2,891
Digline	1,724
ESPN	1,111
MGM Association	1,323
NeoNova Network Services	3,710
Toly Digital	5,973
Track Utilities	44,913
	<u>804,240</u>





## INCOME & RETAINED EARNINGS STATEMENT

Item	Total Company	Idaho Only
Total Operating Income (from page 15)	575,755	575,755
Total Plant Specific Expenses (from page 16)	2,702,736	2,702,736
Total Operating Expenses (from page 17)	3,016,185	3,016,185
7100 Other Operating Income and Expense		
7210 Operating Investment Tax Credits-Net	0	0
7220 Operating Federal Income Taxes	(294,337)	(294,337)
7230 Operating State and Local Income Taxes	(23,458)	(23,458)
7240 Operating Other Taxes	39,542	39,542
7250 Provision for Deferred Operating Income Taxes-Net	308,327	308,327
7200 Operating Taxes (Total)	<b>30,074</b>	<b>30,074</b>
7310 Dividend Income		
7320 Interest Income		
7330 Income from Sinking and Other Funds		
7340 Allowance for Funds Used During Construction	(39,980)	(39,980)
7350 Gains/Losses from the Disposition of Certain Property	(10,925)	(10,925)
7360 Other Nonoperating Income	(913)	(913)
7370 Special Charges	40	40
7300 Nonoperating Income and Expense	<b>(51,778)</b>	<b>(51,778)</b>
7410 Nonoperating Investment Tax Credits-Net		
7420 Nonoperating Federal Income Taxes		
7430 Nonoperating State and Local Income Taxes		
7440 Nonoperating Other Taxes		
7450 Provision for Deferred Nonoperating Income Taxes-Net		
7400 Nonoperating Taxes		
7510 Interest on Funded Debt	55,431	55,431
7520 Interest Expense-Capital Leases		
7530 Amortization of Debt Issuance Expense		
7540 Other Interest Deductions		
7500 Interest and Related Items	<b>55,431</b>	<b>55,431</b>
7610 Extraordinary Income Credits		
7620 Extraordinary Income Charges		
7630 Current Income Tax Effect of Extraordinary Items-Net		
7640 Provision for Deferred Income Tax Effect of Extraordinary Items-Net		
7600 Extraordinary Items		
7910 Income Effect of Jurisdictional Ratemaking Differences-Net		
7990 Nonregulated Net Income	5,144,841	4,917,342
<b>AMOUNT TRANSFERRED TO RETAINED EARNINGS</b>	<b>(32,052)</b>	<b>(259,551)</b>

**OPERATING REVENUES**

Item	Total Company	Idaho Only
<b>Local Network Services Revenues</b>		
5001 Basic Area Revenue	80,076	80,076
5002 Optional Extended Area Revenue		
5003 Cellular Mobile Revenue		
5004 Other Mobile Services Revenue		
5010 Public Telephone Revenue		
5040 Local Private Line Revenue		
5050 Customer Premises Revenue		
5060 Other Local Exchange Revenue	4,023	4,023
5069 Other Local Exchange Settlements	(14,187)	(14,187)
<b>Network Access Services Revenues</b>		
5081 End User Revenue (SLC)	41,524	41,524
5082 Switched Access Revenue (Interstate)	3,557	3,557
5083 Special Access Revenue		
5084 State Access Revenue (Intrastate)	13,690	13,690
<b>Long Distance Network Services Revenues</b>		
5100 Long Distance Message Revenue - All	197,441	197,441
<b>Miscellaneous Revenues</b>		
5230 Directory Revenue	2,061	2,061
5240 Rent Revenue	246,120	246,120
5250 Corporate Operations Revenue		
5261 Special Billing Arrangements Revenue		
5262 Customer Operations Revenue		
5263 Plant Operations Revenue		
5264 Other Incidental Regulated Revenue	0	0
5269 Other Revenue Settlements		
5270 Carrier Billing & Collection Revenue		
<b>Uncollectible Revenues</b>		
5301 Uncollectible Revenue - Telecommunications	1,451	1,451
5302 Uncollectible Revenue - Other		
<b>TOTAL OPERATING REVENUES</b>	<b>575,755</b>	<b>575,755</b>

Please identify the following revenues:

USAC USF \$14,187. To what account were they booked? Account # 5069.10

State USF \$ NONE. To what account were they booked?

**OPERATING REVENUES**

Item	Total Company	Idaho Only
<b>Plant Specific Operations Expense</b>		
6110 Network Support Expenses		
6112 Motor Vehicle Expense	68,131	68,131
6113 Aircraft Expense		
6114 Special Purpose Vehicles Expense		
6115 Garage Work Equipment Expense		
6116 Other Work Equipment Expense		
6120 General Support Expenses		
6121 Land and Building Expenses	266,436	266,436
6122 Furniture and Artworks Expense		
6123 Office Equipment Expense	9,166	9,166
6124 General Purpose Computers Expense	39,807	39,807
6210 Central Office Switching Expenses		
6211 Analog Electronic Expense		
6212 Digital Electronic Expense	113,828	113,828
6215 Electro-Mechanical Expense		
6220 Operators System Expense		
6230 Central Office Transmission Expenses	112,858	112,858
6231 Radio Systems Expense		
6232 Circuit Equipment Expense	1,350,381	1,350,381
6280 Wireless Expenses	402,868	
6310 Information Origination/Termination Expense		
6311 Station Apparatus Expense		
6341 Large Private Branch Exchange Expense		
6351 Public Telephone Terminal Equipment Expense		
6362 Other Terminal Equipment Expense		
6410 Cable and Wire Facilities Expenses		
6411 Pole Expense		
6421 Aerial Cable Expense		
6422 Underground Cable Expense		
6423 Buried Cable Expense	339,261	339,261
6424 Submarine Cable Expense		
6425 Deep Sea Cable Expense		
6426 Intrabuilding Network Cable Expense		
6431 Aerial Wire Expense		
6441 Conduit Systems Expense		
<b>TOTAL PLANT SPECIFIC OPERATIONS EXPENSE</b>	<b>2,702,736</b>	<b>2,299,868</b>

These financial statements have not been subjected to an audit, review or compilation engagement, and no assurance is provided for them.

**OPERATING REVENUES**

Item	Total Company	Idaho Only
<b>Plant Nonspecific Operations Expense</b>		
6510 Other Property/Plant/Equipment Expenses		
6511 Property Held for Future Telecomm. Use Expenses		
6512 Provisioning Expense		
6530 Network Operations Expense		
6531 Power Expense		
6532 Network Administration Expense	240,689	240,689
6533 Testing Expense	-	-
6534 Plant Operations Administration Expense		
6535 Engineering Expense	9,364	9,364
6540 Access Expense	231,358	231,358
6560 Depreciation and Amortization Expenses		
6561 Depreciation Expense-Telecom. Plant in Service	842,341	842,341
6562 Depreciation Expense-Property Held for Future Use		
6563 Amortization Expense - Tangible		
6564 Amortization Expense - Intangible	51,667	51,667
6565 Amortization Expense - Other		
Total Plant Nonspecific Operations Expenses	1,375,419	1,375,419
<b>Customer Operations Expense</b>		
6610 Marketing		
6611 Product Management		
6612 Sales		
6613 Product Advertising	422,735	422,735
6620 Services		
6621 Call Completion Services		
6622 Number Services	3,450	3,450
6623 Customer Services	364,896	364,896
<b>Total Customer Operations Expense</b>	<b>791,081</b>	<b>791,081</b>
<b>Corporate Operations Expense</b>		
6710 Executive and Planning		
6711 Executive	239,083	239,083
6712 Planning		
6720 General and Administrative		
6721 Accounting and Finance	79,168	79,168
6722 External Relations		
6723 Human Resources		
6724 Information Management		
6725 Legal	9,530	9,530
6726 Procurement		
6727 Research and Development		
6728 Other General and Administrative	521,904	521,904
6790 Provision for Uncollectible Notes Receivable		
<b>Total Corporate Operations Expense</b>	<b>849,685</b>	<b>849,685</b>
<b>TOTAL OPERATING EXPENSES</b>	<b>3,016,185</b>	<b>3,016,185</b>

**CENTRAL OFFICE DATA**  
as of December 31, 2020 (unless otherwise indicated)

Name of Central Office: Boise-Meridian  
Prefix (es): 229

Central Office Switch Type: T-7000

**Check all that apply:**  
Stand Alone X **Check one:**  
Host        Digital X  
Remote        Analog         
Other:       

**Access Line Capacity**  
Design: 10,000  
**Access Lines in Use**  
Customer Lines:         
(Include Centrex, PAL, Semi-Pub.)

Installed/Equipped:         
Public Telephone Lines         
Company Official Lines         
Company Test Lines       

**Classification of Customer Access**

	Residence			Business			Total Residence & Business
	Multi-Line 1-Party	Single Line Multi-Party	Subtotal Residence	Centrex N.A.R.	Multi-Line 1-Party	Single Line Multi-Party	
Beginning of Year	551	551	551		52	52	603
New Connects	495	495	495		24	24	519
Disconnects	522	522	522		28	28	550
End of Year	524	524	524		48	48	572

**Foreign Exchange:**

Dial Tone from this C.O.: 0  
Dial Tone from another C.O.: 0

**Directory Listings:**

Number of Customers with Nonpublished or Nonlisted:       

**Custom Calling:**

Number of customers with at least one feature: 651  
Total number of features subscribed to: 30

**NUMBER OF CALLS COMPLETED BY CUSTOMERS DURING (Year) 2020**

Local Exchange	Average # of Customer Lines in Use	Local Calls		Toll Calls Originated (Total of all Carriers)			Avg./ Line
		Number (1000s)	Avg./ Line	Intrastate	Interstate	Total	
1 <u>229</u>	<u>572</u>			<u>2,086</u>	<u>43,205</u>	<u>45,291</u>	<u>79.18</u>
2 _____	_____	_____	_____	_____	_____	_____	_____
3 _____	_____	_____	_____	_____	_____	_____	_____
4 _____	_____	_____	_____	_____	_____	_____	_____
5 _____	_____	_____	_____	_____	_____	_____	_____
6 _____	_____	_____	_____	_____	_____	_____	_____
7 _____	_____	_____	_____	_____	_____	_____	_____
8 _____	_____	_____	_____	_____	_____	_____	_____
9 _____	_____	_____	_____	_____	_____	_____	_____
10 _____	_____	_____	_____	_____	_____	_____	_____
11 _____	_____	_____	_____	_____	_____	_____	_____
12 _____	_____	_____	_____	_____	_____	_____	_____
13 _____	_____	_____	_____	_____	_____	_____	_____
14 _____	_____	_____	_____	_____	_____	_____	_____
15 _____	_____	_____	_____	_____	_____	_____	_____
16 _____	_____	_____	_____	_____	_____	_____	_____
17 _____	_____	_____	_____	_____	_____	_____	_____
18 _____	_____	_____	_____	_____	_____	_____	_____

These financial statements have not been subjected to an audit, review or compilation engagement, and no assurance is provided for them.

ANNUAL REPORT FOR SMALL TELEPHONE COMPANIES  
YEAR ENDED DECEMBER 31, 2019.

CUSTOMER RELATIONS RULES COMPLIANCE

Rule IDAPA 31.21.01.603  
Rule IDAPA 31.41.01.105

Please provide copies of:

Summary of Customer Relations Rules for Telephone Corporations

Idaho Telephone Solicitation Act Notification

Method of Notification:

Mailed separately to customers Yes X No     

Included in directory Yes      No X

Date of notification 12/1/2021

Alternate method of notification N/A

Rule IDAPA 31.41.01.403.02

Record of Complaints:

Number received by Company 17

Category of complaints (if known):

Deposit Disputes     

Charges on Bill 9

Denial/Termination     

Quality or Availability  
of Service     

Carrier Selection/Assignment     

Miscellaneous 5

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CERTIFICATE

State of Idaho )  
 ) ss  
County of Washington )

WE, the undersigned RICHARD WIGGINS

and \_\_\_\_\_

of the CTC TELECOM, INC. utility,

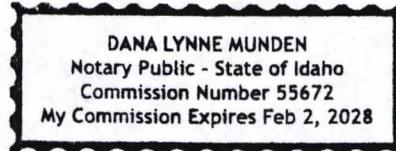
on our oath do severally say that the foregoing return has been prepared under our direction, from the original books, papers, and records of said utility; that we have carefully examined same, and declare the same to be a correct statement of the business affairs of said utility for the period covered by the return in respect to each and every matter and thing therein set forth, to the best of our knowledge, information and belief.

*Richard Wiggins*  
(Chief Officer)

*Richard Wiggins*  
(Officer in Charge of Accounts)

Subscribed and Sworn to Before Me this 16 day of May, 2022.

*Dana Lynne Munden*  
Notary Public



My Commission expires 2-2, (Year) 2028.

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